

Applicability	Service	Indicator	Value
All		Name of the service provider	GoFundMe
All		Date of the publication of the report	2026-06-03
All		Date of the publication of the latest previous report	2025-12-01
All		Starting date of reporting period	2025-01-01
All		Ending date of reporting period	2025-12-31

Category label	Category description	Category of illegal content / incompatible with the terms and conditions	Contextual information
TOTAL	All the entries	TOTAL	
Category 1	Animal welfare	STATEMENT CATEGORY ANIMAL_WELFARE	
Category 1a	Animal harm	KEYWORD ANIMAL_HARM	
Category 1b	Unlawful sale of animals	KEYWORD UNLAWFUL_SALE_ANIMALS	
Category 1c	Not captured by any other sub-category	KEYWORD OTHER	
Category 2	Consumer information infringements	STATEMENT CATEGORY CONSUMER_INFORMATION	
Category 2a	Hidden advertisement or commercial communication, including by influencers	KEYWORD_HIDDEN_ADVERTISEMENT	
Category 2b	Insufficient information on traders	KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS	
Category 2c	Misleading information about the characteristics of the goods and services	KEYWORD_MISLEADING_INFO_GOODS_SERVICES	
Category 2d	Misleading information about the consumer's rights	KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS	
Category 2e	Non-compliance with pricing regulations	KEYWORD_NONCOMPLIANCE_PRICING	
Category 2f	Not captured by any other sub-category	KEYWORD OTHER	
Category 3	Cyber violence	STATEMENT CATEGORY CYBER_VIOLENCE	
Category 3a	Cyber bullying and intimidation	KEYWORD_CYBER_BULLYING_INTIMIDATION	
Category 3b	Cyber harassment	KEYWORD_CYBER_HARASSMENT	
Category 3c	Cyber incitement to hatred or violence	KEYWORD_CYBER_INCITEMENT	
Category 3d	Cyber stalking	KEYWORD_CYBER_STALKING	
Category 3e	Non-consensual (intimate) material sharing, including (image-based) sexual abuse (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING	
Category 3f	Non-consensual sharing of material containing deepfake or similar technology using a third party's features (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPPFAKE	
Category 3g	Not captured by any other sub-category	KEYWORD OTHER	
Category 4	Cyber violence against women	STATEMENT CATEGORY CYBER_VIOLENCE_AGAINST_WOMEN	
Category 4a	Cyber bullying and intimidation against girls	KEYWORD_BULLYING_AGAINST_GIRLS	
Category 4b	Cyber harassment against women	KEYWORD_CYBER_HARASSMENT_AGAINST_WOMEN	
Category 4c	Cyber stalking against women	KEYWORD_CYBER_STALKING_AGAINST_WOMEN	
Category 4d	Gendered disinformation	KEYWORD_FEMALE_GENDERED_DISINFORMATION	
Category 4e	Illegal incitement to violence and hatred against women	KEYWORD_INCITEMENT_AGAINST_WOMEN	
Category 4f	Non-consensual (intimate) material sharing against women, including (image-based) sexual abuse against women (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING_AGAINST_WOMEN	
Category 4g	Non-consensual sharing of material containing deepfake or similar technology using a third party's features against women (excluding content depicting minors)	KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPPFAKE_AGAINST_WOMEN	
Category 4h	Not captured by any other sub-category	KEYWORD OTHER	
Category 5	Data protection and privacy violations	STATEMENT CATEGORY DATA_PROTECTION_AND_PRIVACY_VIOLATIONS	
Category 5a	Biometric data breach	KEYWORD_BIOMETRIC_DATA_BREACH	
Category 5b	Data falsification	KEYWORD_DATA_FALSIFICATION	
Category 5c	Missing processing ground for data	KEYWORD_MISSING_PROCESSING_GROUND	
Category 5d	Right to be forgotten	KEYWORD_RIGHT_TO_BE_FORGOTTEN	
Category 5e	Not captured by any other sub-category	KEYWORD OTHER	
Category 6	Illegal or harmful speech	STATEMENT CATEGORY ILLEGAL_OR_HARMFUL_SPEECH	
Category 6a	Defamation	KEYWORD_DEFAMATION	
Category 6b	Discrimination	KEYWORD_DISCRIMINATION	
Category 6c	Illegal incitement to violence and hatred based on protected characteristics (hate speech)	KEYWORD_HATE_SPEECH	
Category 6d	Not captured by any other sub-category	KEYWORD OTHER	
Category 7	Intellectual property infringements	STATEMENT CATEGORY INTELLECTUAL_PROPERTY_INFRINGEMENTS	
Category 7a	Copyright infringements	KEYWORD_COPYRIGHT_INFRINGEMENT	
Category 7b	Design infringements	KEYWORD_DESIGN_INFRINGEMENT	
Category 7c	Geographical indications infringements	KEYWORD_GEOGRAPHIC_INDICATIONS_INFRINGEMENT	
Category 7d	Patent infringements	KEYWORD_PATENT_INFRINGEMENT	
Category 7e	Trade secret infringements	KEYWORD_TRADE_SECRET_INFRINGEMENT	
Category 7f	Trademark infringements	KEYWORD_TRADEMARK_INFRINGEMENT	
Category 7g	Not captured by any other sub-category	KEYWORD OTHER	
Category 8	Negative effects on civic discourse or elections	STATEMENT CATEGORY NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS	
Category 8a	Misinformation, disinformation, foreign information manipulation and interference	KEYWORD_MISINFORMATION_DISINFORMATION	
Category 8b	Violation of EU law relevant to civic discourse or elections	KEYWORD_VIOLATION_EU_LAW	
Category 8c	Violation of national law relevant to civic discourse or elections	KEYWORD_VIOLATION_NATIONAL_LAW	
Category 8d	Not captured by any other sub-category	KEYWORD OTHER	
Category 9	Protection of minors	STATEMENT CATEGORY PROTECTION_OF_MINORS	
Category 9a	Age-specific restrictions concerning minors	KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS	
Category 9b	Child sexual abuse material	KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL	
Category 9c	Child sexual abuse material containing deepfake or similar technology	KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL_DEEPPFAKE	
Category 9d	Grooming/sexual enticement of minors	KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS	
Category 9e	Unsafe challenges	KEYWORD_UNSAFE_CHALLENGES	
Category 9f	Not captured by any other sub-category	KEYWORD OTHER	
Category 10	Risk for public security	STATEMENT CATEGORY RISK_FOR_PUBLIC_SECURITY	
Category 10a	Illegal organizations	KEYWORD_ILLEGAL_ORGANIZATIONS	
Category 10b	Risk for environmental damage	KEYWORD_RISK_ENVIRONMENTAL_DAMAGE	
Category 10c	Risk for public health	KEYWORD_RISK_PUBLIC_HEALTH	
Category 10d	Terrorist content	KEYWORD_TERRORIST_CONTENT	
Category 10e	Not captured by any other sub-category	KEYWORD OTHER	
Category 11	Scams and/or fraud	STATEMENT CATEGORY SCAMS_AND_FRAUD	
Category 11a	Impersonation or account hijacking	KEYWORD_IMPERSONATION_ACCOUNT_HIJACKING	
Category 11b	Inauthentic accounts	KEYWORD_INAUTHENTIC_ACCOUNTS	
Category 11c	Inauthentic listings	KEYWORD_INAUTHENTIC_LISTINGS	
Category 11d	Inauthentic user reviews	KEYWORD_INAUTHENTIC_USER_REVIEWS	
Category 11e	Phishing	KEYWORD_PHISHING	
Category 11f	Pyramid schemes	KEYWORD_PYRAMID_SCHEMES	
Category 11g	Not captured by any other sub-category	KEYWORD OTHER	
Category 12	Self-harm	STATEMENT CATEGORY SELF_HARM	
Category 12a	Content promoting eating disorders	KEYWORD_CONTENT_PROMOTING_EATING_DISORDERS	
Category 12b	Self-mutilation	KEYWORD_SELF_MUTILATION	
Category 12c	Suicide	KEYWORD_SUICIDE	
Category 12d	Not captured by any other sub-category	KEYWORD OTHER	
Category 13	Unsafe, non-compliant or prohibited products	STATEMENT CATEGORY UNSAFE_AND_PROHIBITED_PRODUCTS	
Category 13a	Prohibited or restricted products	KEYWORD_PROHIBITED_PRODUCTS	
Category 13b	Unsafe or non-compliant products	KEYWORD_UNSAFE_PRODUCTS	
Category 13c	Not captured by any other sub-category	KEYWORD OTHER	
Category 14	Violence	STATEMENT CATEGORY VIOLENCE	
Category 14a	Coordinated harm	KEYWORD_COORDINATED_HARM	
Category 14b	General calls or incitement to violence and/or hatred	KEYWORD_INCITEMENT_VIOLENCE_HATRED	
Category 14c	Human exploitation	KEYWORD_HUMAN_EXPLOITATION	
Category 14d	Human trafficking	KEYWORD_HUMAN_TRAFFICKING	
Category 14e	Trafficking in women and girls	KEYWORD_TRAFFICKING_WOMEN_GIRLS	
Category 14f	Not captured by any other sub-category	KEYWORD OTHER	
Category 15	Other violation of provider's terms and conditions	STATEMENT CATEGORY OTHER_VIOLATION_TC	
Category 15a	Adult sexual material	KEYWORD_ADULT_SEXUAL_MATERIAL	
Category 15b	Age-specific restrictions	KEYWORD_AGE_SPECIFIC_RESTRICTIONS	
Category 15c	Geographical requirements	KEYWORD_GEOGRAPHICAL_REQUIREMENTS	
Category 15d	Goods/services not permitted to be offered on the platform	KEYWORD_GOODS_SERVICES_NOT_PERMITTED	
Category 15e	Language requirements	KEYWORD_LANGUAGE_REQUIREMENTS	
Category 15f	Nudity	KEYWORD_NUDITY	
Category 15g	Not captured by any other sub-category	KEYWORD OTHER	
Category 16	Type of illegal content not specified by the public authority	STATEMENT CATEGORY NOT_SPECIFIED_ORDER	
Category 17	Type of alleged illegal content not specified by the notifier	STATEMENT CATEGORY NOT_SPECIFIED_NOTICE	

Applicability	Service	Reporting period	Category of illegal content	Description of the sub-category "Other"	Number of notices received	Number of notices received from Trusted flaggers	Number of specific items of information included in the total number of notices	Number of specific items of information included in the total number of notices by Trusted Flaggers (Trusted Flagger notices)	Median time to take action	Median time to take action (Trusted Flagger notices)	Number of actions taken on the basis of the law	Number of actions taken on the basis of the law (Trusted Flagger notices)	Number of actions taken on the basis of the terms and conditions of the service	Number of actions taken on the basis of the terms and conditions of the service (Trusted Flagger notices)	Contextual information on Number of notices received	Contextual information on Number of notices received from Trusted	Contextual information on Number of specific items of information	Contextual information on Median time to take action	Contextual information on Median time to take action (Trusted)	Contextual information on Number of actions taken on the basis of the law	Contextual information on Number of actions taken on the basis of the law	Contextual information on Number of actions taken on the basis of the law	Contextual information on Number of actions taken on the basis of the law
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	TOTAL		18,980	6	5485	6		5		0		4									
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	STATEMENT CATEGORY ANIMAL WELFARE		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD ANIMAL HARM		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD UNLAWFUL SALE ANIMALS		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD OTHER	Text to detail the "Other" keyword.	0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	STATEMENT CATEGORY CONSUMER INFORMATION		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD HIDDEN ADVERTISEMENT		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD INSUFFICIENT INFORMATION ON TRADERS		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD MISLEADING INFO GOODS SERVICES		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD MISLEADING INFO CONSUMER RIGHTS		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD NONCOMPLIANCE PRICING		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD OTHER	Text to detail the "Other" keyword.	0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	STATEMENT CATEGORY CYBER VIOLENCE		31																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD CYBER BULLYING INTIMIDATION		31																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD CYBER HARASSMENT		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD CYBER INCITEMENT		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD CYBER STALKING		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD NON CONSENSUAL IMAGE SHARING		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD NON CONSENSUAL MATERIAL DEEPFAKE		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD OTHER	Text to detail the "Other" keyword.	0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	STATEMENT CATEGORY CYBER VIOLENCE AGAINST WOMEN		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD BULLYING AGAINST GIRLS		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD CYBER HARASSMENT AGAINST WOMEN		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD CYBER STALKING AGAINST WOMEN		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD FEMALE GENDERED DISINFORMATION		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD INCITEMENT AGAINST WOMEN		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD NON CONSENSUAL IMAGE SHARING AGAINST WOMEN		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD NON CONSENSUAL MATERIAL DEEPFAKE AGAINST WOMEN		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD OTHER	Text to detail the "Other" keyword.	0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	STATEMENT CATEGORY DATA PROTECTION AND PRIVACY VIOLATIONS		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD BIOMETRIC DATA BREACH		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD DATA FALSIFICATION		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD MISSING PROCESSING GROUND		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD RIGHT TO BE FORGOTTEN		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD OTHER	Text to detail the "Other" keyword.	0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	STATEMENT CATEGORY ILLEGAL OR HARMFUL SPEECH		620																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD DEFAMATION		602																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD DISCRIMINATION		13																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD HATE SPEECH		5																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD OTHER	Text to detail the "Other" keyword.	0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	STATEMENT CATEGORY INTELLECTUAL PROPERTY INFRINGEMENTS		2																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD COPYRIGHT INFRINGEMENT		2																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD DESIGN INFRINGEMENT		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD GEOGRAPHIC INDICATIONS INFRINGEMENT		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD PATENT INFRINGEMENT		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD TRADE SECRET INFRINGEMENT		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD TRADEMARK INFRINGEMENT		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD OTHER	Text to detail the "Other" keyword.	0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	STATEMENT CATEGORY NEGATIVE EFFECTS ON CIVIC DISCOURSE OR ELECTIONS		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD MISINFORMATION DISINFORMATION		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD VIOLATION EU LAW		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD VIOLATION NATIONAL LAW		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD OTHER	Text to detail the "Other" keyword.	0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	STATEMENT CATEGORY PROTECTION OF MINORS		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD AGE SPECIFIC RESTRICTIONS MINORS		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD CHILD SEXUAL ABUSE MATERIAL		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD CHILD SEXUAL ABUSE MATERIAL DEEPFAKE		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD GROOMING SEXUAL ENTICEMENT MINORS		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD UNSAFE CHALLENGES		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD OTHER	Text to detail the "Other" keyword.	0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	STATEMENT CATEGORY RISK FOR PUBLIC SECURITY		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD ILLEGAL ORGANIZATIONS		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD RISK ENVIRONMENTAL DAMAGE		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD RISK PUBLIC HEALTH		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD TERRORIST CONTENT		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD OTHER	Text to detail the "Other" keyword.	0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	STATEMENT CATEGORY SCAMS AND FRAUD		8																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD IMPERSONATION ACCOUNT HIJACKING		0																		
Only for providers of hosting services, including online platforms	GoFundMe	2025-01-01/2025-12	KEYWORD INAUTHENTIC ACCOUNTS		0																		

Applicability	Service	Reporting period	Section	Indicator	Scope	Value
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	TOTAL	
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	AT	
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	[...]	
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD	AMAR	Number of average monthly active recipients during the reporting period	SE	

Applicability	Service	Reporting period	Section	Indicator	Scope	Value	Contextual information
Only for VLOPs		YYYY-MM-DD/YY	Human resources dedicated to content moderation	Number of internal moderators employed by the provider	Total number		
Only for VLOPs		YYYY-MM-DD/YY	Human resources dedicated to content moderation	Number of external moderators contracted by the provider	Total number		
Only for VLOPs		YYYY-MM-DD/YY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	Total number		
Only for VLOPs		YYYY-MM-DD/YY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	bg		
Only for VLOPs		YYYY-MM-DD/YY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	[...]		
Only for VLOPs		YYYY-MM-DD/YY	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	sv		

Applicability	Service	Reporting period	Indicator	Value
All	GoFundMe	2025-01-01/2025-12-31	Summary of the content moderation engaged in at the providers' own initiative	GoFundMe proactively reviews fundraiser content using a combination of automated detection tools and trained human reviewers to identify content that may be harmful, illegal, or otherwise in violation of its Terms of Service. Automated systems scan user-generated content and route potentially non-compliant material for human review. All enforcement decisions are made by human reviewers. Enforcement outcomes range from temporary suspension pending review, to content removal, to permanent account bans, depending on the nature and severity of the violation.
All	GoFundMe	2025-01-01/2025-12-31	Meaningful and comprehensible information regarding content moderation engaged in at the providers' own initiative	GoFundMe uses automated tools to scan fundraiser content, including text and images, for material that may be harmful, illegal, or in violation of its Terms of Service. Content identified by these tools is reviewed by trained analysts before any action is taken. Analysts assess content in context and determine whether a violation has occurred. Where a violation is confirmed, GoFundMe takes action proportionate to the severity of the issue, which may include restricting or removing the fundraiser or disabling the associated account. Users are notified of enforcement actions and can appeal any decision.
All	GoFundMe	2025-01-01/2025-12-31	Qualitative description of the automated means	GoFundMe uses automated detection tools to proactively scan user-generated content, including text and images, for indicators of potential Terms of Service violations. These tools apply a combination of rules-based criteria and machine learning models to identify harmful, illegal, or otherwise prohibited content. Content flagged by these tools is routed for human review before any enforcement action is taken. In certain high-severity cases, a fundraiser may be temporarily restricted from collecting donations pending that review.
All	GoFundMe	2025-01-01/2025-12-31	Qualitative description of indicators of accuracy and possible rate of error of automated means	GoFundMe monitors the performance of its automated detection tools through periodic quality assurance reviews. These reviews assess the rate at which flagged content is confirmed as a genuine violation versus cleared upon human review, and findings are used to refine detection criteria on an ongoing basis.
All	GoFundMe	2025-01-01/2025-12-31	Specification of the precise purposes to apply automated means	GoFundMe applies automated detection tools for the following purposes: To identify user-generated content that may be harmful, illegal, or otherwise in violation of GoFundMe's User Terms of Service, including content associated with violence, hate speech, prohibited goods or services, exploitation, and fraud. To apply temporary restrictions on fundraisers triggering high-severity indicators, preventing public view and donation collection while human review is conducted. Automated tools are used solely to support content moderation and do not make final enforcement decisions.
All	GoFundMe	2025-01-01/2025-12-31	Safeguards applied to the use of automated means	GoFundMe applies the following safeguards to its use of automated detection: All enforcement decisions are made by trained human reviewers. Automated tools identify and route content for review and do not take independent action. -Fundraisers subject to automated restrictions are reviewed by a human analyst before any restriction is confirmed or made permanent. -Quality assurance processes include periodic reviews of moderation outcomes to assess accuracy, identify patterns, and reduce false positives. Detection criteria are updated on an ongoing basis based on those findings. -Users are notified when enforcement action is taken and can appeal any decision -The third-party detection tool is subject to contractual data handling requirements consistent with GoFundMe's privacy obligations and is regularly evaluated against GoFundMe's standards.
Only for VLOPs		2025-01-01/2025-12-31	High-level description of the content moderation governance structure	Free text
Only for VLOPs		2025-01-01/2025-12-31	Qualifications of the human resources dedicated to content moderation	Free text
Only for VLOPs		2025-01-01/2025-12-31	Training given to human resources dedicated to content moderation	Free text
Only for VLOPs		2025-01-01/2025-12-31	Support given to human resources dedicated to content moderation	Free text
Only for VLOPs		2025-01-01/2025-12-31	Methodology used to compute the number of human resources dedicated to content moderation	Free text

